

Genesis Motors Limited
76b Hagley Park Road
Kingston 10



Motor Vehicle Warranty

For customers to be covered by the warranty they are encouraged to keep the vehicle in good condition to eliminate complications that may arise in case of a claim. All vehicles are properly service upon delivery. However, we encourage customers to follow maintenance schedule to avoid further complications.

What does the warranty covers?

Power Train consisting of:

- **(A) Engine** (if damaged from within)
- **Engine Block and Cylinder Head**, Crankshaft and main bearings.
Crankshaft & Bearings, crankshaft gears, connecting rods and bearings, push rods, rings & pins, timing chain(s) or belts and gears, valve lifters, pistons, intake & exhaust valves, valve springs and retainer, guides and lifters, rocker and arm assemblies, oil pump, oil pan, pivots, shaft (**excluding timing belt tensioners and guides, all seals and gaskets used to contain fluids and lubricants**).
- **(B)Transmission**
Automatic transmissions (when damaged from within)
Housing, torque converter, modular valve, vacuum modulator, valve body, gear sets, main and intermediate shafts, oil pump, governor, clutches and bands.
- **Standard (Gear Box) transmissions** (when damaged from within)
Housing, shifter fork and bearings, main and intermediate shafts, synchronizer mounts. (Excluding: manual clutch components, pressure plate, throw out bearing, flex plates, fly wheel, external linkage and shifter, solenoids, electrical and cooling system.
- **(C) Transaxle/Differential:**

- a) Front wheel drive vehicles (transaxle), housing, main shafts, bearings, crown & pinion
- b) Rear wheel drive vehicles (differential): housing, carrier gear and case, drive pinion and pinion gear, ring gear, differential cover and bearings.

MECHANICAL BREAKDOWN (Coverage includes labour only)

Brakes, Master Cylinder, assist booster, wheel cylinders, cables, disk brake calipers and pistons, brake lines, hoses, fittings, proportioning valve.

Heating & cooling: Radiator or radiator fans, water pump, thermostat, coolant recovery unit

Suspension: Upper and lower control arm, upper and lower ball joints

Steering: Power steering pump, steering gear, rack and pinion assembly

What the warranty does not covers

1 All Electrical Parts: (e.g. Lights, Air Conditioner Units, windscreen wiper motor and solenoids, distributor, voltage regulators, horn, alternator and regulator, park neutral position switch, temperature - sending unit switch, oil pressure sending unit switch, fuel pump, sending unit, audio /video equipment etc.)

2. Front-end Parts: e.g. C.V. Joints, Alignment, etc.

3. Hi Tech components: (Electronic ignition control module, engine mounted electronic cruise control components, automatic temperature control / programmer dash display unit, main dashboard digital display cluster, power door lock actuators, switches, power window motors, power seat switches, fuel pumps, ABS pressure regulator and pump, internal transmission / transfer case electronic engagement components, waste gate controller and intercooler etc.)

4. Shock Absorbers, Exhaust System (muffler, resonator, catalytic converter, exhaust pipes, hangers and clamps, gasket and seals)

5. Seals and Gaskets: (All seals and gaskets used to contain fluids and lubricants within the engine, transmissions and differential / transaxle, cylinder head gaskets)

6. Turbo & Supercharger

7. Diagnostic Sensors

8. Tyres

9. Any repairs or replacement made without prior approval of **Genesis Motors**

Limited

10. Problems or conditions not normally covered by this contract

11. Any modification of the vehicle or addition made by the customer after purchase including air conditioning, supercharges, turbo chargers and cruise controls etc.

12 Any loss caused by abuse, negligence, collision, fire, theft, vandalism or water

- 13 Any Loss caused by lack of necessary and proper amounts of lubricants or coolants, including damage caused by failure of water hoses, radiators or their connections or in the transmission oil cooler lines
14. Failed constant velocity joints caused by damage, deteriorated or neglected constant velocity joint boots
15. If the vehicle has been used to pull a trailer unless vehicle is equipped with a factory installed "Trailer Tow package"
16. Any damage caused by loss or contamination of engine oil, lubricants, coolant and refrigerants or mechanical failure caused by overheating, regardless of cause.
17. Repairs of carbonized or burnt valves and /or seized piston rings.
18. Due to normal wear and tear
19. Vehicle odometer reading has been altered or tampered with or not repaired by the customer immediately
20. Any vehicle for hire to the public, emergency vehicles, courier or delivery vehicles, daily rental, other purposes, or commercial use, taxi, driving school, limo and passenger vehicles.
21. Failure of non-covered parts
22. Damage caused or contributed to by the customer's failure to use all reasonable means to protect vehicle from further damage following a breakdown
23. Any Damage resulting from customer's failure to perform servicing as per maintenance schedule
24. Paint /carpeting, frames or structural separation, manual /hydraulic clutch assembly, trim, hoses, and rubber parts, fibre glass top, any repositioning, refitting, or realigning, mouldings, distributor cap / rotator, tires /wheels, airbags /supplemental restraint systems, lenses, batteries, battery cables, all maintenance services such as alignment, wheel balances, engine tune ups, spark /glow plugs, brake pads, lining & shoe filters, lubricants, coolants, hoses and belts, bright metal, light bulbs / headlights, exhaust system, weathering strip, body panels, brake rotor /drums, normal fluid /oil lubricant seepage, C V joint and boots, canvas, vinyl or fabric tops, shop supplies, body adjustments and cleaning, handles, door hinges, glass service adjustments and cleaning, retrofits, or replacement of any components, accessories, body electrical, interior, convertible top.

NB: This war rant does not cover car rental in event of a breakdown

How long is the Warranty In Effect

The warranty protects all customers for ninety (90) days after the vehicle is delivered or until the vehicle does its first Four Thousand Five Hundred (4,500) kilometers after delivery.

Who does the warranty Protects

The warranty ONLY covers the person(s) names as the buyer herein.

What must you do to keep the Warranty in effect?

You should have only persons authorized by Genesis Motors Limited replace the parts in your vehicle before the ninety (90) days period.

N.B – Only labour cost is free on first service. Customers pay for any Parts and Oil used.

Customer's Responsibility:

It is the customers' responsibility to maintain vehicle as scheduled at their own expense as scheduled within the warranty period.

The servicing department stamp, signature of the Operations Manager, invoice number, date and odometer reading must be shown on invoice to verify that the servicing has been completed. The client should keep the original receipts and maintenance schedule in case of a claim.

CLAIM PROCEDURES

In the event that repair (s) is necessary to the purchased vehicle, the registered owner should do the following:

- Contact Genesis Motors Limited during business hours and report the problem
- All repairs to be done hereunder must be made by Genesis Motors Limited service Centre. Genesis Motors Limited will not be responsible for repairs made by establishments other than our service centre.
- In the event that the terms and conditions set out in the warranty have been met, and the claim is covered by the contract, Genesis Motors Limited will issue a date and time to proceed with repairs.
- Customer should ensure they follow all necessary instructions given and adhere to date and time given to ensure a smooth process.

Customer Name: _____

Vehicle Chassis No: _____ **License No** _____

Mileage: _____ **Date:** _____